

**High Commission of India  
Singapore**

**UPDATED FLIGHT INFORMATION - AS ON 09 NOV 20**

Ser	Flight Number	Destination	Departure Schedule		Ticket Costs (SGD)	
			Date	Time	Business	Economy
1.	IX 1681	Tiruchirappalli	10 Nov 20	<b>0525</b>	-	325
2.	IX 1681	Tiruchirappalli	11 Nov 20	<b>0525</b>	-	325
3.	AI 1347	Chennai	11 Nov 20	<b>1350</b>	900	320
		Delhi			1045	380
4.	IX 1681	Tiruchirappalli	12 Nov 20	<b>0525</b>	-	325
5.	IX 1681	Tiruchirappalli	13 Nov 20	<b>0525</b>	-	325
6.	IX 1485	Bengaluru	13 Nov 20	1725	-	380
		Kochi			-	375
7.	IX 1681	Tiruchirappalli	14 Nov 20	<b>0525</b>	-	325
8.	AI 1337	Bengaluru	14 Nov 20	0935	835	380
		Delhi			1045	380
9.	IX 1987	Vijayawada	14 Nov 20	1520	-	385
		Hyderabad			-	380
10.	IX 1681	Tiruchirappalli	15 Nov 20	<b>0525</b>	-	325
11.	IX 1681	Tiruchirappalli	16 Nov 20	<b>0525</b>	-	325
12.	IX 1687	Chennai	16 Nov 20	1725	-	320
13.	IX 1681	Tiruchirappalli	17 Nov 20	<b>0525</b>	-	325
14.	IX 1681	Tiruchirappalli	18 Nov 20	<b>0525</b>	-	325
15.	AI 1347	Chennai	18 Nov 20	0950	900	320
		Delhi			1045	380
16.	IX 1681	Tiruchirappalli	19 Nov 20	<b>0525</b>	-	325
17.	IX 1681	Tiruchirappalli	20 Nov 20	<b>0525</b>	-	325
18.	IX 1681	Tiruchirappalli	21 Nov 20	<b>0525</b>	-	325
19.	AI 1337	Bengaluru	21 Nov 20	0935	835	380
		Delhi			1045	380
20.	IX 1681	Tiruchirappalli	22 Nov 20	<b>0525</b>	-	325
21.	AI 1369	Mumbai	22 Nov 20	1830	1045	380
22.	IX 1681	Tiruchirappalli	23 Nov 20	<b>0525</b>	-	325

Ser	Flight Number	Destination	Departure Schedule		Ticket Costs (SGD)	
			Date	Time	Business	Economy
23.	IX 1687	Madurai	23 Nov 20	1725	-	340
		Chennai			-	320
24.	IX 1681	Tiruchirappalli	24 Nov 20	<b>0525</b>	-	325
25.	IX 1681	Tiruchirappalli	25 Nov 20	<b>0525</b>	-	325
26.	AI 1347	Chennai	25 Nov 20	0950	900	320
		Delhi			1045	380
27.	IX 1681	Tiruchirappalli	26 Nov 20	<b>0525</b>	-	325
28.	IX 1681	Tiruchirappalli	27 Nov 20	<b>0525</b>	-	325
29.	IX 1485	Bengaluru	27 Nov 20	1725	-	380
		Kochi			-	375
30.	IX 1681	Tiruchirappalli	28 Nov 20	<b>0525</b>	-	325
31.	AI 1337	Bengaluru	28 Nov 20	0935	835	380
		Delhi			1045	380
32.	IX 1987	Vijayawada	28 Nov 20	1520	-	385
		Hyderabad			-	380
33.	IX 1681	Tiruchirappalli	29 Nov 20	<b>0525</b>	-	325
34.	IX 1681	Tiruchirappalli	30 Nov 20	<b>0525</b>	-	325
35.	IX 1687	Chennai	30 Nov 20	1725	-	320

**PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF**

**REGISTRATION ON HCI WEBSITE IS MANDATORY**

*Flight schedules remain subject to changes based on capacities / conditions at Destination airports, relevant approvals and processes followed by airlines.*

**TICKETING OF ALL FLIGHTS NOW AVAILABLE ONLINE**

**PLEASE USE ONLY OFFICIAL WEBSITES OF AI AND AIX FOR ONLINE TICKETING**

**PASSPORT VALIDITY OF MINIMUM 6 MONTHS MANDATORY**

**ETD of Tiruchirappalli Flights advanced to 0525 owing to restricted runway availability at destination**

**PLEASE SEE UPDATED GUIDELINES FROM MoH&FW/GOI AT PARA 11**

**PASSENGERS TRAVELLING TO TAMIL NADU PLEASE READ PARA 14**

Notes: -

### Guidelines for Pre-travel Registration and Ticketing

1. **Indian Nationals at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on <https://www.hcisingapore.gov.in/registrationform> are advised to do so at the earliest.**
2. **Foreign Nationals (including OCI Card Holders) at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on <https://www.hcisingapore.gov.in/OCIFRNstrandedreq> are advised to do so at the earliest.**
3. **Registration on these links is mandatory for availing special flights from Singapore to India by Indian Nationals as well as Foreign Nationals (including OCI Card Holders) at Singapore. Passengers not registered with HCI Singapore, will not be permitted to board the flights even with a valid ticket.**
4. **Indian Nationals departing Singapore MUST have passport validity for minimum 6 months as on date of arrival in India. Passengers not meeting this criteria may apply online for passport renewal / extension of validity / issue of Emergency Certificate on <https://embassy.passportindia.gov.in/>. For queries regarding renewal / extension of validity of passport, individuals may write to High Commission of India at [passport.singapore@mea.gov.in](mailto:passport.singapore@mea.gov.in).**
5. **ALL flights have been opened for online ticketing. Individuals may avail online ticketing option for these flights. While availing online ticketing, passengers are advised to choose flights to destinations closest to their end destinations in India to avoid difficulties with regard to quarantine at airport of first arrival and onward travel to end destinations (home stations).**
6. **While booking flight tickets on Air India Express website, individuals may be redirected to the MEA website for registration. This is part of the online ticketing process which generates a Unique Registration Number that would be used to proceed with ticketing. This is different from registration number generated at the time of registering with HCI Singapore – this is NOT to be used for ticketing purpose.**

7. ***Passengers are advised to procure tickets for special flights only after obtaining necessary clearances from their employers and concerned agencies of the Government of Singapore for leaving their residences and exiting Singapore.***
8. ***The High Commission was informed of Travel agents charging unreasonable 'Service Charge' for providing tickets on special flights. This is highly avoidable. In order to secure tickets at correct airfares, passengers are advised to avail online ticketing facility only through official websites of Air India ([www.airindia.in](http://www.airindia.in)) and Air India Express ([www.airindiaexpress.in](http://www.airindiaexpress.in)).***
9. ***Accommodation of Foreign Nationals (other than OCI Card holders) on special flights to India is being considered separately on case to case basis as per guidelines promulgated by the Govt of India. Foreign Nationals who are not in possession of OCI Card and are desirous of availing special flights from Singapore to India may register themselves at link indicated at Para 2 above and send specific requests, if any, to HCI, Singapore on [inf.singapore@mea.gov.in](mailto:inf.singapore@mea.gov.in).***
10. Passengers for whom physical ticketing may still be required to be facilitated (*including Foreign Nationals / OCI Card Holders*) will be notified by the High Commission of India through email ***along with time slot for visiting Air India Ticketing Office.***

### **On Arrival Quarantine Regulations**

11. Passengers may also note the following ***updated guidelines issued by the Ministry of Health and Family Welfare, Govt of India on 05 Nov 20*** regarding pre-boarding SOP and institutional quarantine :-

- (a) All passengers are required to submit self-declaration form on the online portal <https://www.newdelhiairport.in/airsuvidha/apho-registration> at least 72 hours before the scheduled travel. This is required to be done ***after ticketing,*** since ***the portal requires PNR number*** of passenger as a mandatory entry field.
- (b) Passengers are also required to give an undertaking on the portal that they would undergo ***they would abide by the decision of the appropriate government authority to undergo paid institutional quarantine / home quarantine/ self-monitoring of their health for 14 days, or as warranted.*** (This purpose is also being served through collection of 'Undertaking-cum- Indemnity Form' by officials of HCI, Singapore through the Ground handling agency of Airline at the Airport prior boarding, as followed hitherto and ***would continue to be implemented***)

- (c) Authorities at destination airports may permit home quarantine for 14 days only for compelling reasons/ cases of human distress such as pregnancy, death in family, serious illness and parent(s) with children of the age of 10 years or below.
- (d) Passengers desirous of seeking such exemption under Sub-Para (c) above, are required to apply using online portal (www.newdelhiairport.in) at least 72 hours before boarding. The decision taken by the Government as communicated on the online portal will be final.
- (e) Passengers may also seek exemption from institutional quarantine by **submitting a negative COVID-19 RT-PCR test report on arrival.** This test should have been conducted within **72 hrs prior undertaking the journey.** (**For Passengers travelling to airports in Tamil Nadu please adhere to guidelines at Para 15 below**)
- (f) The test report should be uploaded on the portal for consideration. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise. The **test report could also be produced upon arrival at the point of entry** at destination airport in India.
- (g) International passengers arriving without an RT-PCR negative certificate and wishing to seek exemption from institutional quarantine **may also avail the facility available at the airports to undergo RT-PCR testing (where such provisions exist).**
- (h) All passengers opting for exemption from institutional quarantine based on negative RT-PCR test report **shall undertake self-monitoring of their health and will be exempted from quarantine.**
- (j) International passengers arriving without RT-PCR negative certificate and not opting for RT PCR test at airport (if facility is available) /arriving at an airport where testing facility is not available will have to undergo **mandatory institutional quarantine at designated facilities for 07 days at their own expense and home quarantine for additional 07 days.**
12. Passengers desirous of availing exemption of paid institutional quarantine against provisions at Para 11 (e) and (f) above, are **expected to arrange COVID-19 RT-PCR testing independently in their individual capacity and the same is NOT being arranged through Air India / Charterer (in case of chartered flights) or the High Commission of India, Singapore.**

13. **Please do note that COVID-19 RT-PCR test is NOT AN ELECTIVE TEST at Singapore (not at the discretion of individual).** Therefore, this provision would essentially apply to those individuals for whom RT-PCR test has been undertaken as recommended by the health agencies of Govt of Singapore or being arranged by employers for their own employees under guidance of concerned agencies of the Govt of Singapore.

### **Pre and Post Travel Guidelines for Passengers Travelling to Tamil Nadu**

14. **For Passengers Travelling to Air Ports in Tamil Nadu**, please note following guidelines issued by the State Government of Tamil Nadu for international travellers arriving at Airports in Tamil Nadu: -

(a) ***All passengers who are travelling to Tamil Nadu from other countries should have negative - RT-PCR Test Report (Test taken within 96 hours prior arrival).***

(b) The Government of Singapore in consultation with the High Commission of India, would facilitate such pre-travel testing for TN bound passengers. For scheduling the test, the following guidelines will apply wef **01 Oct 20**: -

(i) All pre-departure COVID-19 PCR tests, **both for workers as well as others** will be conducted at selected GP clinics listed at **<https://safetravel.ica.gov.sg/pre-departure-test>**.

(ii) **Employers of Indian workers** with live or cancelled Work Permits and S Passes are required to **submit their pre-departure COVID test requests at the ICA SafeTravel website via FORMSG LINK**. Successful applicants will be notified of the approval via the email registered in the form **within five working days**. Once the employers have been notified of the approval via email, they are to **contact a listed clinic directly to make an appointment**.

(iii) Other MOM Pass Holders, such as Employment Pass or Dependent Pass holders, should continue to refer to the SafeTravel Pre-Departure Test Application webpage **<https://safetravel.ica.gov.sg/pre-departure-test>** to apply for the PCR test.

(iv) More information can also be found at **<https://www.mom.gov.sg/covid-19/sending-workers-home>**.

(c) Passengers who have obtained RT-PCR negative certificate (taken within 96 hours prior to the arrival) as per above procedure and are asymptomatic will be permitted to proceed to their end (home) destinations and **will observe home quarantine for 14 days**. During this period, if the individual develops fever, cough, breathlessness and / or such other symptoms of COVID-19 infection, they shall visit nearest health facility earliest.

(d) Passengers with suspected symptoms of COVID-19 infection (even when having a valid negative RT-PCR test result for COVID-19 test undertaken prior commencement of journey) will be tested on arrival and treated as follows: -

- i. Those ascertained positive and are symptomatic will be taken to designated hospital for isolation and further treatment.
- ii. Those ascertained positive but are asymptomatic will be taken to COVID-19 Care Centre for isolation and further monitoring / management.

(e) International passengers arriving in the State of Tamil Nadu are also required to obtain **TN e-Pass** which can be obtained online using <https://tnepass.tnega.org/> and download **Arogya Setu App** on mobile (available at <https://www.mygov.in/aarogya-Setu-app/>). This should remain active at all times through Bluetooth and Wi-Fi.

15. ***With aforesaid requirement of pre-travel COVID-19 RT-PCR testing, last minute accommodation of passengers on TN bound flights on compassionate grounds would not be feasible. Passengers requiring emergency travel may seek COVID-19 RT-PCR testing from corresponding agencies on priority and reach out to High Commission upon obtaining negative test result. The High Commission would endeavour to accommodate such passengers on the earliest subsequent flight to TN.***

### **Common Guidelines for Outbound Passengers Availing Special Flights**

16. All passengers availing special flights will have to adhere to pandemic mitigation regulations of the Government of Singapore prior boarding, regulations of the airline during the flight and those of respective State Governments at destination airports on arrival.

17. Departing passengers, other than those destined to airports in Tamil Nadu, will be provided an **'Undertaking-cum-Indemnity Form' by the Ground Handling Staff of the Airline at the time of check in. Duly filled and signed forms are to be deposited with the Staff at Check in Counters at the time of Checking in.**

18. ***Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.***

19. Passengers will be required to report at indicated terminal of Changi International Airport minimum **FOUR hours** before scheduled departure time.

20. Only bonafide passengers holding valid ticket (***no accompanying individuals***) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

21. Passengers are required to adhere to safe distancing measures and all other applicable pandemic related health protocols promulgated by the Government of Singapore within the premises of Changi International Airport and those promulgated by the Airline after boarding the aircraft.

22. ***For further enquiries / clarifications, if any, please write to [inf.singapore@mea.gov.in](mailto:inf.singapore@mea.gov.in) with reference of Name, Passport Number, Registration Number, Destination in India and specific emergency, if any.***

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High Commission of India  
Singapore  
09 Nov 2020