

**No. SIN/PIC/321/10/2023**  
**High Commission of India**  
**Singapore**

**Subject : Technical Evaluation by Tender Evaluation Committee (TEC)**

High Commission of India in Singapore had floated a tender for selection of a new vendor for re-design, hosting, management and maintenance of the website of the High Commission of India in Singapore on 20.11.2023. Bids from the following companies had been received :

1. M/s Akiko Sherman Infotech Pvt. Ltd.
2. M/s Ardhas Technology India Pvt. Ltd
3. M/s Crescendo Worldwide Pvt. Ltd.
4. M/s CSC e-Governance Services India Ltd.
5. M/s ISB Corporation
6. M/s Pragyaware Infomatics Pvt.Ltd

2. As per schedule, the technical presentation was held on 29.12.2023. All bidders participated in the presentation except M/s Akiko Sherman, who expressed their inability to participate. The bid documents and the technical presentation has now been evaluated. M/s Akiko Sherman Infotech Pvt. Ltd was found to be ineligible to qualify in the technical round as :

- A. CMMI Certification - As per para 5 (vii) of the tender document "*Agency must be at least a CMMI level 5 or 3 company*". M/s Akiko Sherman has not submitted documentary proof for CMMI Certifications.
- B. M/s Akiko Sherman Infotech did not join on the scheduled date for technical presentation. Technical presentation was an essential part of the evaluation. As per para 8(iv) of the tender document the bidder - "*Companies must obtain at least 70% (21 Marks) for above said criteria to gain Minimum Eligibility Criteria*". M/s Akiko Sherman has failed to secure the minimum required marks in this category.

3. Further, M/s Crescendo Worldwide Pvt. Ltd was found to be ineligible to qualify the technical round as :

- A. As per para 5(vi) of the tender document - "*Agency must have filed Tax Returns for the last three years.*" The bidder has not submitted copy of their tax return for FY2022-23 i.e. AY2023-24.
- B. CMMI Certification - As per para 5 (vii) of the tender document "*Agency must be at least a CMMI level 5 or 3 company*". M/s Crescendo Worldwide has not submitted documentary proof for CMMI Certifications.
- C. As per para 8(iv) of the tender document the bidder - "*Companies must obtain at least 70% (21 Marks) for above said criteria to gain Minimum Eligibility Criteria*". M/s Crescendo Worldwide has failed to secure the minimum required marks in this category.

4. In view of the aforementioned, the Tender Evaluation Committee has unanimously decided to qualify the following bidders for the next round i.e. Financial Evaluation :

1. M/s Ardhas Technology India Pvt. Ltd
2. M/s CSC e-Governance Services India Ltd.
3. M/s ISB Corporation
4. M/s Pragyaware Infomatics Pvt.Ltd