

**High Commission of India  
Singapore**

**UPDATED FLIGHT INFORMATION - AS ON 16 SEP 20**

| Ser | Flight Number         | Destination           | Departure Schedule      |                    | Ticket Costs (SGD) |         |
|-----|-----------------------|-----------------------|-------------------------|--------------------|--------------------|---------|
|     |                       |                       | Date                    | Time               | Business           | Economy |
| 1.  | IX 1483               | Bengaluru             | 17 Sep 20               | 1510               | -                  | 380     |
|     |                       | Kochi                 |                         |                    | -                  | 375     |
| 2.  | IX 1681               | Tiruchirappalli       | 17 Sep 20               | 1930               | -                  | 325     |
| 3.  | IX 1681               | Tiruchirappalli       | 18 Sep 20               | 1900               | -                  | 325     |
| 4.  | IX 1681               | Tiruchirappalli       | 19 Sep 20               | 1900               | -                  | 325     |
| 5.  | AI 1337               | Bengaluru             | 19 Sep 20               | 2100               | 835                | 380     |
|     |                       | Delhi                 |                         |                    | 1045               | 380     |
| 6.  | <b><u>AI 1321</u></b> | <b><u>Delhi</u></b>   | <b><u>20 Sep 20</u></b> | <b><u>1400</u></b> | 1045               | 380     |
| 7.  | IX 1681               | Tiruchirappalli       | 20 Sep 20               | 1900               | -                  | 325     |
| 8.  | IX 1681               | Tiruchirappalli       | 21 Sep 20               | 1900               | -                  | 325     |
| 9.  | IX 1681               | Tiruchirappalli       | 22 Sep 20               | 1900               | -                  | 325     |
| 10. | IX 1681               | Tiruchirappalli       | 23 Sep 20               | 1900               | -                  | 325     |
| 11. | AI 1347               | Chennai               | 23 Sep 20               | 2230               | 900                | 320     |
|     |                       | Delhi                 |                         |                    | 1045               | 380     |
| 12. | IX 1681               | Tiruchirappalli       | 24 Sep 20               | 1900               | -                  | 325     |
| 13. | IX 1687               | Chennai               | 25 Sep 20               | 1455               | -                  | 320     |
| 14. | IX 1681               | Tiruchirappalli       | 25 Sep 20               | 1900               | -                  | 325     |
| 15. | AI 1323               | Hyderabad             | 26 Sep 20               | 1400               | 1045               | 380     |
|     |                       | Delhi                 |                         |                    |                    |         |
| 16. | IX 1681               | Tiruchirappalli       | 26 Sep 20               | 1930               | -                  | 325     |
| 17. | IX 1987               | Vijayawada            | 27 Sep 20               | 1430               | -                  | 385     |
|     |                       | Hyderabad             |                         |                    |                    | 380     |
| 18. | IX 1681               | Tiruchirappalli       | 27 Sep 20               | 1900               | -                  | 325     |
| 19. | IX 1681               | Tiruchirappalli       | 28 Sep 20               | 1900               | -                  | 325     |
| 20. | AI 1325               | Mumbai                | 29 Sep 20               | 1400               | 1045               | 380     |
|     |                       | Delhi                 |                         |                    |                    |         |
| 21. | IX 1681               | Tiruchirappalli       | 29 Sep 20               | 1900               | -                  | 325     |
| 22. | IX 1681               | Tiruchirappalli       | 30 Sep 20               | 1900               | -                  | 325     |
| 23. | <b><u>AI 1321</u></b> | <b><u>Kolkata</u></b> | <b><u>30 Sep 20</u></b> | <b><u>2230</u></b> | 900                | 320     |
|     |                       | <b><u>Delhi</u></b>   |                         |                    | 1045               | 380     |

*Flight schedules remain subject to changes based on capacities / conditions at Destination airports, relevant approvals and process followed by airlines.*

**PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF**

**TICKETING OF ALL FLIGHTS NOW AVAILABLE ONLINE**

**PLEASE USE ONLY OFFICIAL WEBSITES FOR TICKETING**

**REGISTRATION ON HCI WEBSITE AS WELL ON MEA WEBSITE DURING TICKETING IS BOTH NECESSARY**

**PASSPORT VALIDITY OF MINIMUM 6 MONTHS MANDATORY**

**PASSENGERS TRAVELLING TO TAMIL NADU PLEASE READ PARA 15**

**PASSENGERS TRAVELLING TO WEST BENGAL PLEASE READ PARA 16**

**Notes: -**

**Criteria for Availing Special Repatriation Flights**

1. **Indian Nationals at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on <https://www.hcsingapore.gov.in/registrationform> are advised to do so at the earliest.**
2. **Foreign Nationals (including OCI Card Holders) at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on <https://www.hcsingapore.gov.in/OCIFRNstrandedreq> are advised to do so at the earliest.**
3. **Registration on these links is mandatory for Indian Nationals as well as Foreign Nationals (including OCI Card Holders) at Singapore to be eligible for availing special repatriation flights to India. Passengers not registered with HCI Singapore, will not be permitted to board the flights even with a valid ticket.**
4. **Indian Nationals departing Singapore MUST have passport validity for minimum 6 months as on date of arrival in India. Passengers not meeting this criteria may apply online for passport renewal / extension of validity / issue of Emergency Certificate on <https://embassy.passportindia.gov.in/>. For queries regarding renewal / extension of validity of passport, individuals may write to High Commission of India at [passport.singapore@mea.gov.in](mailto:passport.singapore@mea.gov.in).**

5. **ALL flights have been opened for online ticketing. Only Indian Nationals residing in Singapore may avail online ticketing option for these flights. While availing online ticketing, passengers are advised to choose flights to destinations closest to their end destinations in India to avoid difficulties with regard to quarantine at airport of first arrival and onward travel to end destinations (home stations).**
6. **While booking flight tickets on Air India Express website, individuals will be redirected to the MEA website for registration. This is required to proceed with online ticketing process and only after completing this registration, individuals will be redirected back to the ticketing page. This is different from registration done with HCI Singapore. BOTH ARE NECESSARY.**
7. **Passengers are advised to procure tickets for special flights only after obtaining necessary clearances from their employers and concerned agencies of the Government of Singapore for leaving their residences and exiting Singapore.**
8. **The High Commission was informed of Travel agents charging unreasonable 'Service Charge' for providing tickets on special flights. This is highly avoidable. In order to secure tickets at correct airfares, passengers are advised to avail online ticketing facility only through official websites of Air India ([www.airindia.in](http://www.airindia.in)) and Air India Express ([www.airindiaexpress.in](http://www.airindiaexpress.in)).**
9. **Accommodation of Foreign Nationals (including OCI Card holders) on special flights to India is being considered separately on case to case basis as per guidelines promulgated by the Govt of India. Foreign Nationals desirous of availing special flights from Singapore to India may register themselves at link indicated at Para 2 above and send specific requests, if any, to HCI, Singapore on [inf.singapore@mea.gov.in](mailto:inf.singapore@mea.gov.in).**
10. Several additional flights to Tiruchirappalli have been scheduled based on demand. These **are being opened for online booking progressively. Scheduling of subsequent flights to Tiruchirappalli could be re-assessed by the Airline based on booking status of earlier flights.** Therefore, Passengers intending to avail flights to Tiruchirappalli are requested to **avail online booking facility for the earliest flight, as and when opened, using [www.airindiaexpress.in](http://www.airindiaexpress.in).**
11. Passengers for whom physical ticketing may still be required to be facilitated (including Foreign Nationals / OCI Card Holders) will be notified by the High Commission of India through email **along with time slot for visiting Air India Ticketing Office.**

12. Passengers may also note the following advise provided by the Ministry of Health and Family Welfare, Govt of India, regarding pre-boarding SOP and institutional quarantine :-

(a) All passengers are required to submit self-declaration form on the online portal <https://www.newdelhiairport.in/airsuvidha/apho-registration> at least 72 hours before the scheduled travel. This is required to be done after ticketing, since the portal requires PNR number of passenger as a mandatory entry field.

(b) Passengers are also required to give an undertaking on the portal that they would undergo **mandatory quarantine for 14 days i.e. 7 days paid institutional quarantine at their own cost, followed by 7 days isolation at home** with self-monitoring of health. (This purpose is also being served through collection of 'Undertaking-cum- Indemnity Form' by Officials of HCI, Singapore at Airport prior boarding, as followed hitherto and would continue to be implemented)

(c) Authorities at destination airports may permit home quarantine for 14 days only for compelling reasons/ cases of human distress such as pregnancy, death in family, serious illness and parent(s) with children of the age of 10 years or below.

(d) Passengers desirous of seeking such exemption under Para (c) above, are required to apply using online portal (www.newdelhiairport.in) at least 72 hours before boarding. The decision taken by the Government as communicated on the online portal will be final.

(e) Passengers may also seek exemption from institutional quarantine by **submitting a negative COVID-19 RT-PCR test report on arrival.** This test should have been conducted within 96 hrs prior to undertaking the journey. The test report should be uploaded on the portal for consideration. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise. The **test report could also be produced upon arrival at the point of entry** at destination airport in India.

13. Passengers desirous of availing exemption of paid institutional quarantine against provisions at Para 12 (e) above, are **expected to arrange COVID-19 RT-PCR testing independently in their individual capacity and the same is NOT being arranged through Air India / Charterer (in case of chartered flights) or the High Commission of India, Singapore.**

14. **Please do note that COVID-19 RT-PCR test is NOT AN ELECTIVE TEST at Singapore (not at the discretion of individual). Therefore, this provision would essentially apply to those individuals for whom RT-PCR test has been undertaken as recommended by the health agencies of Govt of Singapore or being arranged by employers for their own employees under guidance of concerned agencies of the Govt of Singapore.**

15. **For Passengers Travelling to Air Ports in Tamil Nadu**, please note following guidelines issued by the State Government of Tamil Nadu for international travellers arriving at Airports in Tamil Nadu, **wef 01 Sep 20**: -

(a) ***All passengers who are travelling to Tamil Nadu from other countries should have negative - RT-PCR Test Report (Test taken within 96 hours prior arrival).***

(b) For the testing purposes, Government of Singapore in consultation with the High Commission of India, with has arranged for the following facilitation: -

(i) **Indian Migrant Workers.** Indian Work Permit holders, S Pass holders and Special Pass holders returning to the State of Tamil Nadu can schedule their PCR Test at <https://www.mom.gov.sg/covid-19/sending-workers-home#repatriating-indian-workers-returning-to-tamil-nadu>.

***Please note that scheduling of this test is required to be done through employers and not individually.***

(ii) **All Other Travellers.** All other travellers to Tamil Nadu will require to make an application for pre-travel testing in line with the 96 hour requirement (as per scheduled flight for which the individual has acquired ticket) through Safe Travel website - <https://safetravel.ica.gov.sg/pre-departure-test>. Information regarding the application for tests, the list of selected clinics, and the necessary documents for applicants to bring can be found on the website.

(c) Passengers who have obtained RT-PCR negative certificate (taken within 96 hours prior to the arrival) as per above procedure and are asymptomatic will be permitted to proceed to their end (home) destinations and ***will observe home quarantine for 14 days.*** During this period, if the individual develops fever, cough, breathlessness and / or such other symptoms of COVID-19 infection, they shall visit nearest health facility earliest.

(d) Passengers with suspected symptoms of COVID-19 infection (even when having a valid negative RT-PCR test result for COVID-19 test undertaken prior commencement of journey) will be tested on arrival and treated as follows: -

i. Those ascertained positive and are symptomatic will be taken to designated hospital for isolation and further treatment.

ii. Those ascertained positive but are asymptomatic will be taken to COVID-19 Care Centre for isolation and further monitoring / management.

iii. Passengers with suspected symptoms of COVID-19 infection (even if having a valid negative RT-PCR test result for COVID-19 test undertaken prior commencement of journey) will be tested on arrival and will be treated as per following criteria: -

a. Those ascertained positive and are symptomatic will be taken to designated hospital for isolation and further treatment.

b. Those ascertained positive but are asymptomatic will be taken to COVID-19 Care Centre for isolation and further monitoring / management.

(e) International passengers arriving in the State of Tamil Nadu are also required to obtain **TN e-Pass** which can be obtained online using <https://tnepass.tnega.org/> and download **Arogya Setu App** on mobile (available at <https://www.mygov.in/aarogya-Setu-app/>). This should remain active at all times through Bluetooth and Wi-Fi.

16. ***As per updated guidelines from State Govt of West Bengal, passengers travelling to Kolkata on AI 1321 on 30 Sep 20 are also required to be in possession of negative test result of COVID-19 RT-PCR test taken within 96 hours prior arrival. The Govt of Singapore, in consultation with High Commission, has consented to facilitate pre-travel testing for passengers availing this flight as one time measure. For this purpose, passengers desirous of travelling to Kolkata may use the following links (same as those provided for TN bound passengers) for scheduling their tests: -***

(a) **Indian Migrant Workers** - <https://www.mom.gov.sg/covid-19/sending-workers-home#repatriating-indian-workers-returning-to-tamil-nadu>.

(b) **For Others** - <https://safetravel.ica.gov.sg/pre-departure-test>.

17. ***With aforesaid requirement of pre-travel COVID-19 RT-PCR testing, last minute accommodation of passengers on TN and WB bound flights on compassionate grounds would not be feasible. Passengers requiring emergency travel may seek COVID-19 RT-PCR testing from corresponding agencies on priority and reach out to High Commission upon obtaining negative test result. The High Commission would endeavour to accommodate such passengers on the earliest subsequent flight to TN.***

18. All passengers availing special flights will have to adhere to pandemic mitigation regulations and guidelines of the Government of Singapore prior to boarding, regulations of the airline during the flight and those of respective State Governments at destination airports.

19. Passengers will be provided an ***'Undertaking-cum-Indemnity Form' and 'Embarkation Form' by the Airline Staff at the time of check in. Duly filled and signed forms are to be deposited with the HCI Officials at Airport before boarding the flight.***

20. ***Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.***

21. Passengers will be required to report at indicated terminal of Changi International Airport minimum ***FOUR hours*** before scheduled departure time.

22. Only bonafide passengers holding valid ticket (***no accompanying individuals***) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

23. Passengers are required to adhere to safe distancing measures and all other applicable pandemic related health protocols promulgated by the Government of Singapore within the premises of Changi International Airport and those promulgated by the Airline after boarding the aircraft.

24. ***For further enquiries / clarifications, if any, please write to [inf.singapore@mea.gov.in](mailto:inf.singapore@mea.gov.in) with reference of Name, Passport Number, Registration Number, Destination in India and specific emergency, if any.***

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