High Commission of India Singapore

UPDATED FLIGHT INFORMATION - AS ON 11 DEC 20

Ser	Flight Number	Destination	Departure Schedule		Ticket Costs (SGD)	
			Date	Time	Business	Economy
1.	AI 1337	Bengaluru	12 Dec 20	0935	835	380
		Delhi			1045	380
2.	IX 1683	Madurai	12 Dec 20	1725	-	340
		Chennai			-	320
3.	IX 1681	Tiruchirappalli	13 Dec 20	0525	-	325
4.	IX 1987	Vijayawada	13 Dec 20	1500	-	385
		Hyderabad			-	380
5.	IX 1687	Chennai	14 Dec 20	1725	-	320
6.	IX 1681	Tiruchirappalli	16 Dec 20	0525	-	325
7.	AI 1347	Chennai	16 Dec 20	0950	900	320
		Delhi			1045	380
8.	IX 1681	Tiruchirappalli	17 Dec 20	0525	-	325
9.	IX 1681	Tiruchirappalli	18 Dec 20	0525	-	325
10.	IX 1485	Bengaluru	18 Dec 20	1725	-	380
10.		Kochi			-	375
11.	IX 1687	Chennai	18 Dec 20	2115	-	320
12.	IX 1681	Tiruchirappalli	19 Dec 20	0525	-	325
13.	AI 1337	Bengaluru	19 Dec 20	0935	835	380
13.		Delhi			1045	380
14.	IX 1683	Madurai	19 Dec 20 17	1725	-	340
14.		Chennai	19 Dec 20	1/23	-	320
15.	GA 8220		20 Dec 20	0410	1045	380
	(Chartered	Delhi	(Amended)			
16	by Capajet) IX 1681	Tiruchirannalli	-	0525		225
16.	IX 1987	Tiruchirappalli	20 Dec 20 20 Dec 20	0525 1500	-	325
17.		Vijayawada Hyderabad			-	385 380
18.	AI 1369	Mumbai	20 Dec 20	1930		380
19.	IX 1681	Tiruchirappalli	20 Dec 20 21 Dec 20	0525	-	325
20.	IX 1681	Chennai	21 Dec 20	1725		323
21.	IX 1687	Tiruchirappalli	21 Dec 20 22 Dec 20	0525	- 320 Cancelled	
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Ser	Flight Number	Destination	Departure Schedule		Ticket Costs (SGD)	
			Date	Time	Business	Economy
22.	IX 1681	Tiruchirappalli	23 Dec 20	0525	-	325
23.	AI 1347	Chennai	23 Dec 20	0950	900	320
		Delhi			1045	380
24.	IX 1681	Tiruchirappalli	24 Dec 20	0525	-	325
25.	IX 1681	Tiruchirappalli	25 Dec 20	0525	-	325
26.	IX 1485	Bengaluru	25 Dec 20	1725	-	380
		Kochi			-	375
27.	IX 1687	Chennai	25 Dec 20	2115	-	320
28.	IX 1681	Tiruchirappalli	26 Dec 20	0525	Cancelled	
29.	AI 1337	Bengaluru	26 Dec 20	0935	835	380
29.		Delhi			1045	380
30.	IX 1683	Madurai	26 Dec 20	1725	-	340
30.		Chennai			-	320
31.	IX 1681	Tiruchirappalli	27 Dec 20	0525	-	325
32.	IX 1987	Vijayawada	27 Dec 20	1500	-	385
32.		Hyderabad			-	380
33.	IX 1681	Tiruchirappalli	28 Dec 20	0525	-	325
34.	IX 1687	Chennai	28 Dec 20	1725	-	320
35.	IX 1681	Tiruchirappalli	29 Dec 20	0525	-	325
36.	IX 1681	Tiruchirappalli	30 Dec 20	0525	-	325
37.	AI 1347	Chennai	30 Dec 20	0950	900	320
		Delhi			1045	380
38.	IX 1681	Tiruchirappalli	31 Dec 20	0525	-	325

PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF

REGISTRATION ON HCI WEBSITE IS MANDATORY

TICKETING OF ALL FLIGHTS NOW AVAILABLE ONLINE

PLEASE USE ONLY OFFICIAL WEBSITES OF AI AND AIX FOR ONLINE TICKETING

PASSPORT VALIDITY OF MINIMUM 6 MONTHS MANDATORY

PLEASE SEE UPDATED GUIDELINES FROM MoH&FW/GOI AT PARA 11

PASSENGERS TRAVELLING TO TAMIL NADU PLEASE READ PARA 13

Flight schedules remain subject to changes based on capacities / conditions at Destination airports, relevant approvals and processes followed by airlines.

Notes: -

Guidelines for Pre-travel Registration

- 1. <u>Indian Nationals</u> at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on https://www.hcisingapore.gov.in/registrationform are advised to do so at the earliest.
- 2. <u>Foreign Nationals (including OCI Card Holders)</u> at Singapore, desirous of availing special flights to India at own expense and who have not yet registered on https://hcisingapore.gov.in/OCIFRNregistrationform are advised to do so at the earliest.
- 3. Registration on these links is mandatory for availing special flights from Singapore to India by Indian Nationals as well as Foreign Nationals (including OCI Card Holders) at Singapore. Passengers not registered with HCI Singapore, will not be permitted to board the flights even with a valid ticket.
- 4. Registration with HCI, Singapore is for the purpose of data collation and <u>no</u> <u>further approval is needed from HCI Singapore for the purpose of availing online booking and travel to India for Indian Nationals and OCI card holders. Once registered, individuals may book tickets for desired flights on official websites of Air India (www.airindia.in) and Air India Express (www.airindiaexpress.in) for AI and AIX flights respectively.</u>

Passport Validity

5. Indian Nationals departing Singapore <u>MUST have passport validity for minimum 6 months</u> as on date of arrival in India. Passengers not meeting this criteria may apply online for passport renewal / extension of validity / issue of Emergency Certificate on https://embassy.passportindia.gov.in/. For queries regarding renewal / extension of validity of passport, individuals may write to High Commission of India at passport.singapore@mea.gov.in.

Ticketing

- 6. <u>ALL flights have been opened for online ticketing</u>. Indian Nationals at Singapore and Foreign Nationals holding OCI Cards may avail online ticketing option for these flights.
- 7. While availing online ticketing, passengers are advised to choose flights to destinations closest to their end destinations in India to avoid difficulties with regard to quarantine at airport of first arrival and onward travel to end destinations.
- 8. The High Commission was informed of <u>Travel agents charging unreasonable</u> <u>'Service Charge'</u> for providing tickets on special flights. <u>This is highly avoidable</u>. In order to secure tickets at correct airfares, passengers are advised to avail online ticketing facility <u>only through official websites of Air India (www.airindia.in) and Air India Express (www.airindiaexpress.in).</u>

Chartered Flights

- 9. For Chartered Flight GA 8220 to Delhi proposed by Capajet Ltd on **20 Dec 20**, registered individuals may avail https://tripsexotica.wufoo.com/forms/zo9qogb1n8bns7/ for online ticket booking.
- 10. Travel of Foreign Nationals not holding OCI Cards to India on special flights may be considered on case to case basis as per guidelines promulgated by the Govt of India. Foreign Nationals who are not in possession of OCI Card and are desirous of availing special flights from Singapore to India may register themselves at link indicated at Para 2 above and send specific requests, if any, to HCI, Singapore on inf.singapore@mea.gov.in. Further ticketing instructions would be provided to these passengers separately in consultation with Air India.

On Arrival Health and Quarantine Regulations

- 11. Passengers may also note the following <u>updated guidelines issued by the Ministry</u> <u>of Health and Family Welfare, Govt of India on 05 Nov 20</u> regarding pre-boarding SOP and institutional quarantine:
 - (a) All passengers are required to submit self-declaration form on the online portal https://www.newdelhiairport.in/airsuvidha/apho-registration at least 72

hours before the scheduled travel. This is required to be done <u>after ticketing</u>, since <u>the portal requires PNR number</u> of passenger as a mandatory entry field.

- (b) Passengers are also required to give an undertaking on the portal that they would undergo <u>they would abide by the decision of the appropriate government</u> <u>authority to undergo paid institutional quarantine / home quarantine/ self-monitoring of their health for 14 days, or as warranted</u>.
- (c) Authorities at destination airports may permit home quarantine for 14 days only for compelling reasons/ cases of human distress such as <u>pregnancy</u>, <u>death in</u> family, serious illness and parent(s) with children of the age of 10 years or below.

12. <u>Procedure for Exemption from Institutional Quarantine</u>.

- (a) Passengers desirous of seeking such exemption under Sub-Para (c) above, are required to apply using online portal (www.newdelhiairport.in) at least 72 hours before boarding. The decision taken by the Government as communicated on the online portal will be final.
- (b) Passengers may also seek exemption from institutional quarantine by submitting a negative COVID-19 RT-PCR test report on arrival. This test should have been conducted within 72 hrs prior undertaking the journey. (For Passengers travelling to airports in Tamil Nadu please adhere to guidelines at Para 15 below)
- (c) The test report should be uploaded on the portal for consideration. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise. The <u>test report could</u> also be produced upon arrival at the point of entry at destination airport in India.
- (d) International passengers arriving without an RT-PCR negative certificate and wishing to seek exemption from institutional quarantine <u>may also avail the facility</u> <u>available at the airports to undergo RT-PCR testing (where such provisions exist)</u>.
- (e) All passengers opting for exemption from institutional quarantine based on negative RT-PCR test report <u>shall undertake self-monitoring of their health and will be exempted from quarantine</u>.
- (f) International passengers arriving without RT-PCR negative certificate and not opting for RT PCR test at airport (if facility is available) /arriving at an airport

where testing facility is not available will have to undergo <u>mandatory institutional</u> <u>quarantine at designated facilities for 07 days at their own expense and home</u> <u>quarantine for additional 07 days.</u>

13. Passengers desirous of availing exemption of paid institutional quarantine against provisions at Para 12 (b) and (c) above, are *expected to arrange COVID-19 RT-PCR* testing independently in their individual capacity and the same is NOT being arranged through Air India / Charterer (in case of chartered flights) or the High Commission of India, Singapore.

Relevant Guidelines for Passengers Travelling to Tamil Nadu

- 14. <u>For Passengers Travelling to Air Ports in Tamil Nadu</u>, please note following guidelines issued by the State Government of Tamil Nadu for international travellers arriving at Airports in Tamil Nadu: -
 - (a) All passengers who are travelling to Tamil Nadu from other countries should have <u>negative RT-PCR Test Report</u> (Test taken within 96 hours prior arrival).
 - (b) The Government of Singapore in consultation with the High Commission of India, would facilitate such pre-travel testing for TN bound passengers. For scheduling the test, the following guidelines will apply wef *01 Oct 20*: -
 - (i) All pre-departure COVID-19 PCR tests, <u>both for workers as well as others</u> will be conducted at selected GP clinics listed at <u>https://safetravel.ica.gov.sg/pre-departure-test</u>.
 - (ii) <u>Employers of Indian workers</u> with live or cancelled Work Permits and S Passes are required to <u>submit their pre-departure COVID test requests at the ICA SafeTravel website via **FORMSG LINK**</u>. Successful applicants will be notified of the approval via the email registered in the form <u>within five working days</u>. Once the employers have been notified of the approval via email, they are to <u>contact</u> a listed clinic directly to make an appointment.
 - (iii) Other MOM Pass Holders, such as Employment Pass or Dependent Pass holders, should continue to refer to the SafeTravel Pre-Departure Test Application webpage https://safetravel.ica.gov.sg/pre-departure-test to apply for the PCR test.

- (iv) More information can also be found at https://www.mom.gov.sq/covid-19/sending-workers-home.
- (c) Passengers who have obtained RT-PCR negative certificate (taken within 96 hours prior to the arrival) as per above procedure and are asymptomatic will be permitted to proceed to their end (home) destinations and *will observe home quarantine for 14 days*. During this period, if the individual develops fever, cough, breathlessness and / or such other symptoms of COVID-19 infection, they shall visit nearest health facility earliest.
- (d) Passengers with suspected symptoms of COVID-19 infection (even when having a valid negative RT-PCR test result for COVID-19 test undertaken prior commencement of journey) will be tested on arrival and treated as follows:
 - i. Those ascertained positive and are symptomatic will be taken to designated hospital for isolation and further treatment.
 - ii. Those ascertained positive but are asymptomatic will be taken to COVID-19 Care Centre for insolation and further monitoring / management.
- (e) <u>E-Pass</u>: International passengers arriving in the State of Tamil Nadu are also required to obtain *TN e-Pass* which can be obtained online using https://tnepass.tnega.org/ and download *Arogya Setu App* on mobile (available at https://www.mygov.in/aarogya-Setu-app/). This should remain active at all times through Bluetooth and Wi-Fi.
- 15. <u>Last-Minute Requests</u>: With aforesaid requirement of pre-travel COVID-19 RT-PCR testing, last minute accommodation of passengers on TN bound flights on compassionate grounds <u>would not be feasible</u>. Passengers requiring emergency travel may seek COIVD-19 RT-PCR testing from corresponding agencies on priority and reach out to High Commission upon obtaining negative test result. The High Commission would endeavour to accommodate such passengers on the earliest subsequent flight to TN.

Common Guidelines for Outbound Passengers Availing Special Flights

16. All passengers availing special flights will have to adhere to pandemic mitigation regulations of the Government of Singapore prior boarding, regulations of the airline during the flight and those of respective State Governments at destination airports on arrival.

- 17. Departing passengers, other than those destined to airports in Tamil Nadu, will be provided an 'Undertaking-cum-Indemnity Form' by the Ground Handling Staff of the Airline at the time of check in. Duly filled and signed forms are to be deposited with the Staff at Check in Counters at the time of Checking in.
- 18. Passengers will be required to report at indicated terminal of Changi International Airport minimum *FOUR hours* before scheduled departure time.
- 19. Only bonafide passengers holding valid ticket (*no accompanying individuals*) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.
- 20. Passengers are required to adhere to safe distancing measures and all other applicable pandemic related health protocols promulgated by the Government of Singapore within the premises of Changi International Airport and those promulgated by the Airline after boarding the aircraft.
- 21. <u>Pregnant Passengers</u>: Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. *Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.*
- 22. For further enquiries / clarifications, if any, please write to inf.singapore@mea.gov.in with reference of Name, Passport Number, Registration Number, Destination in India and specific emergency, if any.

High Commission of India Singapore 11 Dec 2020