High Commission of India
Singapore

UPDATED FLIGHT INFORMATION - AS ON 23 AUG 20

Ser	Flight Number	Destination	Departure Schedule		Ticketing Procedure	Ticket Costs (SGD)[#]	
			Date	Time		Business	Economy
1.	IX 1681	Tiruchirappalli	24 Aug 20	1900	CLOSED	-	320
2.	AI 383	Delhi	25 Aug 20	0600	CLOSED	1045	380
3.	IX 1681	Tiruchirappalli	25 Aug 20	1630	CLOSED	-	320
4.	IX 1476	Coimbatore	25 Aug 20	1930	CLOSED	-	340
		Kochi					375
5.	AI 343	Mumbai	25 Aug 20	2330	AVAILABLE ONLINE	1045	380
6.	GA 8220 (Chartered by Capajet)	Delhi	26 Aug 20	0025	25 Aug 20	1045	380
7.	IX 1681	Tiruchirappalli	26 Aug 20	1900	CLOSED	-	320
8.	IX 1687	Chennai	26 Aug 20	2300	CLOSED	-	320
9.	IX 1987	Vijayawada	28 Aug 20	1610	AVAILABLE ONLINE	-	380
		Hyderabad					
10.	IX 1681	Tiruchirappalli	28 Aug 20	1900	CLOSED	-	320
11.	IX 1681	Tiruchirappalli	29 Aug 20	2000	CLOSED	-	320
12.	IX 1681	Tiruchirappalli	30 Aug 20	1900	CLOSED	-	320
13.	IX 1681	Tiruchirappalli	31 Aug 20	1900	CLOSED	-	320

NEW FLIGHTS FOR MONTH OF SEPTEMBER 2020

Ser	Flight Number	Destination	Departure Schedule		Ticketing Procedure	Ticket Costs (SGD)#	
			Date	Time		Business	Economy
1.	IX 1483	Bengaluru	01 Sep 20	1535	AVAILABLE ONLINE	-	380
		Kochi				-	375
2.	IX 1681	Tiruchirappalli	02 Sep 20	1900		-	325
3.	IX 1681	Tiruchirappalli	03 Sep 20	1900		-	325
4.	AI 343	Mumbai	03 Sep 20	2330		1045	380
		Ahmedabad					
5.	IX 1681	Tiruchirappalli	04 Sep 20	1900	TO BE OPENED FOR ONLINE BOOKING SEQUENTIALLY	-	325
6.	IX 1681	Tiruchirappalli	05 Sep 20	1900		-	325
7.	IX 1681	Tiruchirappalli	06 Sep 20	1900		-	325
8.	IX 1681	Tiruchirappalli	07 Sep 20	1900		-	325
9.	IX 1681	Tiruchirappalli	08 Sep 20	1900		-	325
10.	IX 1681	Tiruchirappalli	09 Sep 20	1900			
11.	IX 1687	Chennai	09 Sep 20	1525	AVAILABLE ONLINE	-	320
12.	IX 1987	Vijayawada	11 Sep 20	1525	AVAILABLE ONLINE	-	385
		Hyderabad					380
13.	IX 1681	Tiruchirappalli	11 Sep 20	1900	TO BE OPENED FOR ONLINE BOOKING SEQUENTIALLY	-	325
14.	IX 1681	Tiruchirappalli	12 Sep 20	1900		-	325
15.	IX 1681	Tiruchirappalli	13 Sep 20	1900		-	325
16.	IX 1681	Tiruchirappalli	14 Sep 20	1900		-	325
17.	IX 1681	Tiruchirappalli	15 Sep 20	1900		-	325

Ser	Flight Number	Destination	Departure Schedule		Ticketing Procedure	Ticket Costs (SGD)#	
			Date	Time		Business	Economy
18.	IX 1687	Madurai	16 Sep 20	1525	**AVAILABLE ONLINE**	-	340
		Chennai				-	320
19.	IX 1483	Bengaluru	17 Sep 20	1535	**AVAILABLE ONLINE**	-	380
		Kochi				-	375
20.	IX 1681	Tiruchirappalli	18 Sep 20	1900	**TO BE OPENED FOR ONLINE BOOKING SEQUENTIALLY**	-	325
21.	IX 1681	Tiruchirappalli	19 Sep 20	1900		-	325
22.	IX 1681	Tiruchirappalli	20 Sep 20	1900		-	325
23.	IX 1681	Tiruchirappalli	21 Sep 20	1900		-	325
24.	IX 1681	Tiruchirappalli	22 Sep 20	1900		-	320
25.	IX 1681	Tiruchirappalli	23 Sep 20	1900		-	320
26.	IX 1681	Tiruchirappalli	24 Sep 20	1900		-	320
27.	IX 1681	Tiruchirappalli	25 Sep 20	1900			
28.	IX 1687	Chennai	25 Sep 20	1525	**AVAILABLE ONLINE**	-	320
29.	IX 1987	Vijayawada	27 Sep 20	1525	**AVAILABLE ONLINE**	-	385
		Hyderabad					380
30.	IX 1681	Tiruchirappalli	27 Sep 20	1900	**TO BE OPENED FOR ONLINE BOOKING SEQUENTIALLY**	-	325
31.	IX 1681	Tiruchirappalli	28 Sep 20	1900		-	325
32.	IX 1681	Tiruchirappalli	29 Sep 20	1900		-	325
33.	IX 1681	Tiruchirappalli	30 Sep 20	1900		-	325

As conveyed by Airlines. Additional Taxes / Service Charges as applicable for AI Flights. Fares for IX Flights inclusive of Service Charges.
Flight schedules remain subject to changes based on capacities / conditions at destination airports, relevant approvals and process followed by airlines.

PLEASE READ ALL RELEVANT AMPLIFYING GUIDELINES IN THE NOTES OVERLEAF

Notes: -

Criteria for Availing Special Repatriation Flights

1.   *Stranded* **Indian Nationals** *at Singapore, desirous of availing special flights to India at own expense and have not yet registered on* **https://www.hcisingapore.gov.in/registrationform** *are advised to do so at the earliest.*

2.   **Foreign Nationals (including OCI Card Holders)** *at Singapore, desirous of availing special flights to India at own expense and have not yet registered on* **https://www.hcisingapore.gov.in/OCIFRNstrandedreg** *are advised to do so at the earliest.*

3.   **Registration on these links is mandatory** *for Indian Nationals as well as Foreign Nationals (including OCI Card Holders) at Singapore to be eligible for availing special repatriation flights to India. This provides all necessary data to State Governments of destination airports for arrangements on arrival.*

4.   *Indian Nationals departing Singapore* **MUST have validity passport validity for minimum 6 months** *as on date of arrival in India. Passengers not meeting this criteria may apply online for passport renewal / extension of validity on* **https://embassy.passportindia.gov.in/**. *For queries regarding renewal / extension of validity of passport, individuals may write to High Commission of India at* **passport.singapore@mea.gov.in**.

5.   **All flights have been opened for online ticketing**. **Only Indian Nationals residing in Singapore** *may avail online ticketing option for these flights. While availing online ticketing, passengers are advised to choose flights to destinations closest to their end destinations in India to avoid difficulties with regard to quarantine at destination airport and onward travel to end destinations (home stations).*

6.   **Passengers availing online ticketing facility are also required to register** *themselves with HCI, Singapore on the links indicated at Para 1 and 2 above.* **Passengers not registered with HCI Singapore, will not be permitted to board the flights even with a valid ticket**.

7.   *Passengers are advised to procure tickets for special flights only after obtaining necessary clearances from their employers and concerned agencies of the Government of Singapore for leaving their residences and exiting Singapore.*

8. ***The High Commission was informed of <u>Travel agents charging unreasonable 'Service Charge'</u> for providing tickets on special flights. <u>This is highly avoidable.</u> In order to secure tickets at correct airfares, passengers are advised to avail online ticketing facility <u>only through official websites of Air India (<u>www.airindia.in</u>) and Air India Express (<u>www.airindiaexpress.in</u>).</u>***

9. ***Accommodation of Foreign Nationals (including OCI Card holders) on special flights to India is being considered separately*** on case to case basis as per guidelines promulgated by the Govt of India. Foreign Nationals desirous of availing special flights from Singapore to India may register themselves at link indicated at para 2 above and send specific requests, if any, on inf.singapore@mea.gov.in

10. Several additional flights to Tiruchirappalli have been scheduled based on demand. These ***<u>will be opened for online booking progressively</u>***. ***<u>Scheduling of subsequent flights to Tiruchirappalli could be re-assessed by the Airline based on booking status of earlier flights opened for online bookings</u>***. Therefore, Passengers intending to avail flights to Tiruchirappalli are ***requested to avail online booking facility for the earliest flight, <u>as and when opened</u>, using <u>www.airindiaexpress.in</u>***.

11. ***<u>With these provisions, physical ticketing at Singapore by Air India has been ceased.</u>***

12. Passengers for whom physical ticketing may still be required to be facilitated ***(including Foreign Nationals / OCI Card Holders***) will be notified by the High Commission of India through email ***<u>along with time slot</u> for visiting Air India Ticketing Office***.

13. ***Pregnant passengers between 32 and 35 weeks of pregnancy period are required to be in possession of 'Fit to Fly Certificate' from a competent medical professional. Airline policy does not permit passengers of pregnancy period of 36 weeks and above to fly with Air India.***

14. Passengers may also note the following advise provided by the Ministry of Health and Family Welfare, Govt of India, regarding pre-boarding SOP and application / exemption of paid institutional quarantine : -

    (a)   All passengers are required to submit self-declaration form on the online portal ***<u>https://www.newdelhiairport.in/airsuvidha/apho-registration</u>*** at least 72 hours before the scheduled travel. This is required to be done <u>after ticketing is complete, since the portal requires PNR number</u> of the individual passenger as a mandatory entry field.

(b)   Passengers are also required to give an undertaking on the portal that they would undergo mandatory quarantine for 14 days i.e. 7 days paid institutional quarantine at their own cost, followed by 7 days isolation at home with self-monitoring of health. (This purpose is also being served through collection of 'Undertaking-cum- Indemnity Form' by Officials of HCI, Singapore at Airport prior boarding, as followed hitherto and would continue to be implemented)

(c)   Authorities at destination airports may permit home quarantine for 14 days only for compelling reasons/ cases of human distress such as pregnancy, death in family, serious illness and parent(s) with children of the age of 10 years or below.

(d)   Passengers desirous of seeking such exemption under Para (c) above, are required to apply using online portal (www.newdelhiairport.in) at least 72 hours before boarding. The decision taken by the Government as communicated on the online portal will be final.

(e)   Passengers may also seek exemption from institutional quarantine by **submitting a negative COVID-19 RT-PCR test report on arrival**. This test should have been conducted within 96 hrs prior to undertaking the journey. The test report should be uploaded on the portal for consideration. Each passenger shall also submit a declaration with respect to authenticity of the report and will be liable for criminal prosecution, if found otherwise. The test report could also be produced upon arrival at the point of entry at destination airport in India.

15.   Passengers desirous of availing exemption of paid institutional quarantine against provisions at Para 24 above, are **expected to arrange COVID-19 RT-PCR testing independently in their individual capacity** and the same is **NOT being arranged through Air India / Charterer (in case of chartered flights) or the High Commission of India, Singapore**.

16.   **Please do note that COVID-19 RT-PCR test is NOT AN ELECTIVE TEST (not at the discretion of individual) and this provision would essentially apply to those individuals for whom RT-PCR test has been undertaken as recommended by the health agencies of Govt of Singapore or being arranged by employers for their own employees under guidance of concerned agencies of the Govt of Singapore.**

17.   All passengers availing special flights will have to adhere to pandemic mitigation regulations and guidelines of the Government of Singapore prior to boarding, regulations of the airline during the flight and those of respective State Governments at destination airports. Passengers are required to sign an *'Undertaking-cum-Indemnity Form' and 'Embarkation Form' sent along with email intimation from High Commission and deposit the duly filled and signed forms with the HCI Officials at Airport before boarding the flight.*

18. Passengers will be required to report at indicated terminal of Changi International Airport minimum **FOUR hours** before scheduled departure time.

19. Only bonafide passengers holding valid ticket (*no accompanying individuals*) will be permitted within Airport premises. Passengers requiring escort at Airport, owing to age, medical condition, etc may be permitted to be accompanied by one adult family member at the discretion of Changi Airport Management.

20. Passengers are required to adhere to safe distancing measures and all other applicable pandemic related health protocols promulgated by the Government of Singapore within the premises of Changi International Airport and those promulgated by the Airline after boarding the aircraft.

21. *For further enquiries / clarifications, if any, please write to* inf.singapore@mea.gov.in *with reference of Name, Passport Number, Registration Number, Destination in India and specific emergency, if any.*

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High Commission of India
Singapore
23 Aug 2020